

Exmark Vertex V-Series Turf Equipment Limited Warranty - 4 Years or 1,250 Hours (with No Hour Limit the First 2 Years)



General Warranty Conditions and Products Covered

Exmark Mfg. Co. Inc. warrants on the terms and conditions herein that it will repair, replace or adjust any part on these products found (in the exercise of our reasonable discretion) to be defective in materials or workmanship.

This warranty may only be assigned or transferred to a second (or third) owner by an authorized Exmark dealer. The warranty period commences upon the date of the original retail purchase.

Warranty Conditions

This warranty applies to Exmark Vertex V-Series turf equipment sold in the U.S. or Canada for a period of four years or 1,250 hours of operation (whichever occurs first), with no hour limit for the first two years.

This warranty only includes the cost of parts and labor. Transportation charges may apply; contact your dealer for details.

Warranty Exceptions

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- Bags, Belts and Tires
- Battery

- Charger

Warranty Period

500 hours
4 years or 1.5 MWh
discharge hours
2 years

Items and Conditions Not Covered

This warranty does not cover the following:

- Any damage or deterioration due to normal use, wear and tear, or exposure.
- Cost of regular maintenance service or parts, such as filters, fuel, lubricants, tune-up parts, and adjustments.
- Any product or part which has been altered or misused or required replacement or repair due to normal wear, accidents, or lack of proper maintenance as set forth in the maintenance section of the operator's manual.
- Any repairs necessary due to use of parts, accessories or supplies, including oil or lubricants, incompatible with the turf equipment or other than as recommended in the operator's manual or other operational instructions provided by Exmark.

There are no other express warranties except for engine and special emission system coverage.

All warranty work must be performed by an authorized Exmark Service Dealer using Exmark approved replacement parts.

Instructions for Obtaining Warranty Service

The product must be registered with original proof of purchase by an Exmark Service Dealer before obtaining any warranty service.

Contact any Exmark Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, access our website at www.Exmark.com U.S. or Canada customers may also call 402-223-6375.

If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Exmark Customer Service Department
415 Industrial Row
Beatrice, NE 68310
402-223-6375 or
service@exmark.com

Owner's Responsibilities

If your product requires warranty service, it must be returned to an authorized Exmark service dealer within the warranty period. This warranty extends only to turf equipment operated under normal conditions. You must read the operator's manual. You must also properly service and maintain your Exmark product as described in the operator's manual. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

General Conditions

The sole liability of Exmark with respect to this warranty shall be repair or replacement of defective components as set forth herein. **Exmark is not liable for any incidental or consequential loss or damage.** Such damages include but are not limited to:

- Expenses related to oil, lubricants, or charging infrastructure.
- Travel time, overtime, after hours time or other extraordinary repair charges or charges relating to repairs or replacements outside of normal business hours at the place of business of the authorized Exmark Service Dealer.
- Rental of like or similar replacement equipment during the period of any warranty, repair or replacement work.
- Any telephone charges or travel charges.
- Loss or damage to person or property other than that covered by the terms of this warranty.
- Any claims for lost revenue, lost profit or additional cost as a result of a claim of breach of warranty.
- Attorney's fees.

No claim of breach of warranty shall be cause for cancellation or rescission of the contract of sale of any Exmark mower.

All implied warranties of merchantability (that the product is fit for ordinary use) and fitness for use (that the product is fit for a particular purpose) are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.