

# Recall Alert

## U.S. Consumer Product Safety Commission

Office of Communications

Washington, D.C.

---

May 2, 2012  
Alert #12-732

### Exmark Quest ZRT Riding Mowers Recalled Due to Crash Hazard

*The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC. Consumers should stop using the product immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.*

**Name of Product:** Exmark Quest 42" ZRT Riding Mowers

**Units:** About 2,200

**Manufacturer:** Exmark Mfg. Co. Inc., of Beatrice, Neb.

**Hazard:** Bearings supporting the riding mower's deck can fail and cause the deck to interfere with the operator's controls, resulting in a crash hazard.

**Incidents/Injuries:** Exmark has received 18 reports of incidents. No injuries have been reported.

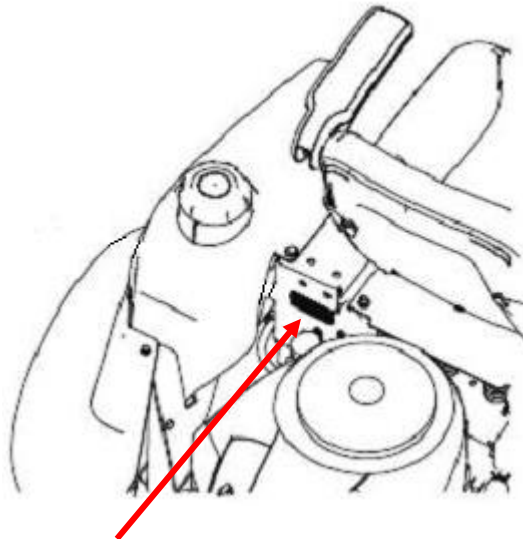
**Description:** This recall involves 2009-2010 Exmark Quest ZRT riding mowers with 42-inch mower decks, model number "QST20BE422" and serial numbers ranging from 790,000 through 860,652. The model and serial numbers are on a metal plate behind the seat. "Exmark" is printed on the side and "Quest" is printed on the front of the mowers. The mowers are red and gray.

**Sold at:** Exmark dealers nationwide from March 2009 through April 2010 for between \$4,200 and \$4,400.

**Manufactured in:** United States

**Remedy:** Consumers should stop using the recalled mowers immediately and contact an Exmark dealer to schedule a free repair and/or to check if the repair has already been made to the mower. Exmark has contacted registered owners of the recalled mowers.

**Consumer Contact:** For more information, contact Exmark at (800) 667-5296 between 8 a.m. and 5 p.m. CT Monday through Friday, or visit the firm's website at [www.exmark.com/safety.aspx](http://www.exmark.com/safety.aspx).



**Model and serial number located behind the mower seat**

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on [SaferProducts.gov](https://www.saferproducts.gov).

---

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products—such as toys, cribs, power tools, cigarette lighters, and household chemicals—contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: [SaferProducts.gov](http://SaferProducts.gov), call CPSC's Hotline at (800) 638-2772 or teletypewriter at (800) 638-8270 for the hearing impaired. Consumers can obtain this news release and product safety information at [www.cpsc.gov](http://www.cpsc.gov). To join a free e-mail subscription list, please go to [www.cpsc.gov/cpsclist.aspx](http://www.cpsc.gov/cpsclist.aspx).

####