



*U.S. Consumer Product Safety Commission – Recall*

**Recall Date:** November 24, 2015

**Recall Number:** 16-043

## **Exmark Recalls Quest Riding Mowers Due to a Fire Hazard**

<http://www.cpsc.gov/en/Recalls/2016/Exmark-Recalls-2015-Quest-Riding-Mowers/>

### **Recall Summary**

**Name of Product:** 2015 Exmark Quest Riding Mowers

**Hazard:** The fuel filters on the mowers can become brittle and fractured, allowing fuel to leak and posing a fire hazard.

**Remedy:** Repair

Consumers should immediately stop using the recalled mowers and contact an Exmark dealer to schedule a free repair. Consumers with registered mowers will receive a letter and a fuel filter, and may contact an Exmark Dealer if they are uncomfortable with the replacement procedure.

**Consumer Contact:** Exmark toll-free at 800-667-5296 from 8 a.m. to 5 p.m. CT Monday through Friday or online at [www.exmark.com](http://www.exmark.com) and click on “Service & Support” at the top of the page, then on “Safety”, then on “Recalls” for more information.

### **Recall Details**

**Units:** About 500 (in addition, about six were sold in Canada)

**Description:** The 2015 Quest riding mowers are red black, and gray. “Exmark” is printed on the sides and in front of the operator seat. “Quest” is printed on the front of the riding mowers. The model number and serial number are located on a decal affixed to the frame, under the seat. The recalled mode number is QTS452CEM34200. Quest mower has serial numbers ranging from 315606482 to 315628458.

**Incidents/Injuries:** The firm reported one incident of fuel leaking. No injuries have been reported.

**Sold at:** Hardware, lawn and garden stores nationwide from November 2014 through October 2015 for about \$3,700.

**Importer/Distributor:** Exmark Manufacturing Co. Inc., of Beatrice, Neb.

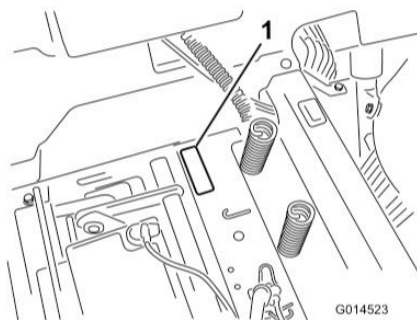
**Manufactured in:** United States

**Note:** Health Canada's press release is available at: <http://healthy Canadians.gc.ca/recall-alert-rappel-avis/hc-sc/2015/55924r-eng.php>

## **Photos**



**Photo 1:** Exmark 2015 Quest Riding Mower



**Figure 1**  
Under the seat

1. Model and serial number plate

**Photo 2:** Exmark 2015 Quest Riding Mower

### **About U.S. CPSC:**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers

can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

**CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

**Media Contact**

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800